



DEDICATED DVA PSYCHOLOGY · SECURE VIDEO
SESSIONS, AUSTRALIA-WIDE

DVA REGISTERED
PROVIDER

DVA mental health funding for veterans

A QUICK REFERENCE GUIDE FOR GP REFERRERS

VETERAN WHITE CARD

ELIGIBILITY

- Any current or former permanent ADF member, regardless of length of service.
- Reservists qualify with at least one day of continuous full-time service (CFTS).

MENTAL HEALTH (NLHC)

- Check that mental health is listed on the card in MyService before referring, or call DVA on 1800 838 372.
- Where listed, no claim of service connection is required and there is no need to prove ADF service caused the condition.

REFERRAL CYCLE

- Each referral covers 12 sessions or 12 months, whichever ends first.
- There is no annual cap on the number of cycles. The GP may re-refer as clinically necessary.

HOW TO REFER

- Write a standard referral on your own stationery, or use a D0904/D904 if you prefer. A D0904 is not required.
- Note the presenting condition(s).
- A DVA file number is helpful, but not required.
- Send referrals to emily@stoneveteranpsychology.com.au.

- The provider bills DVA directly.
- Fully funded by DVA for eligible Veteran Card holders. No out-of-pocket fee for treatment accepted under the veteran's DVA entitlement.
- Billing and claiming are handled entirely between Emily and DVA.

- Emily reports back at session 1, session 6, and end of cycle.
- The end-of-cycle report tells you when a renewed referral is needed.

VETERAN GOLD CARD

ELIGIBILITY

- Qualifying service or an accepted disability.
- Includes TPI pensioners.

COVERAGE

- All conditions are covered, not only mental health.
- No separate NLHC application is required.

REFERRAL CYCLE

- 12 sessions or 12 months per cycle.
- Cycles are unlimited. The GP determines clinical need.

ABOUT YOUR REFERRAL PARTNER

Emily Stone

Clinical Psychologist · AHPRA PSY0001378379
DVA/Medicare Provider 2995389W · Australia-wide
Master of Clinical Psychology · Bachelor of Psychology (Honours) ·
University Medal, University of Sydney

Stone Veteran Psychology is a dedicated DVA-funded clinical psychology practice, providing secure video consultations for veterans across Australia under White Card, Gold Card and NLHC arrangements. Emily has more than 20 years of clinical practice, with substantial experience in trauma-related presentations.

stoneveteranpsychology.com.au
emily@stoneveteranpsychology.com.au

COMMON MISCONCEPTIONS

Myth. The condition must be service-related.

Fact. Where mental health is listed on the White Card in MyService, NLHC covers it regardless of cause or service connection. No claim of service connection is required.

Myth. A DVA claim must be lodged first.

Fact. Where mental health is listed on the card in MyService, no claim of service connection is required and there is no need to prove ADF service caused the condition.

Myth. Sessions are capped each year.

Fact. There is no annual cap. Each referral covers 12 sessions or 12 months, and the GP may re-refer as many cycles as are clinically necessary.